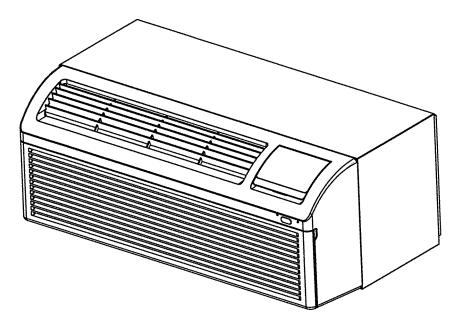


## DC-INVERTER PACKAGED TERMINAL AIR CONDITIONER/HEAT PUMP INSTALLATION INSTRUCTIONS & OWNER'S MANUAL



MODELS

I42HC07K36E7A70 I42HC09K36E7A70 I42HC12K36E7A70 I42HC15K50E8A70

## ATTENTION INSTALLATION PROFESSIONAL

As a professional installer you have an obligation to know the product better than the customer. This includes all safety precautions and related items.

Prior to actual installation, thoroughly familiarize yourself with this instruction manual. Pay special attention to all safety warnings.

Often during installation or repair it is possible to place yourself in a position which is more hazardous than when the unit is in operation.

Remember it is your responsibility to install the product safely and to know it well enough to be able to instruct a customer in its safe use.

Safety is a matter of common sense, a matter of thinking before acting. Most dealers have a list of specific good safety practices, follow them.

The precautions listed in this Installation Manual are intended as supplemental to existing practices. However, if there a direct conflict between existing practices and the content of this manual, the precautions listed here take precedence.

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## **IMPORTANT NOTES**

Before using this manual, check the serial plate for proper model identification.

The installation and servicing of this equipment must be performed by qualified, experienced technicians only.

Due to policy of continual product improvement, the right is reserved to change specifications and design without notice.

### IMPORTANT NOTICE TO THE OWNER

This manual is to be used by qualified, professionally trained HVAC technicians only. The manufacturer does not assume any responsibility for property damage or personal injury for improper service procedures or services performed by an unqualified Person.

## IMPORTANT NOTICE TO THE OPERATOR/ENGINEER

Read this manual and familiarize yourself with the specific items which must be adhered to before attempting to service this unit. The precautions listed in this Installation Manual are intended as supplemental to existing practices. However, if there is a direct conflict between existing practices and the content of this manual, the precautions listed here take precedence.

## THE FOLLOWING WARNINGS ARE VERY IMPORTANT FOR SAFETY. PLEASE READ THEM CAREFULLY BEFORE INSTALLATION!

1. The air conditioner must be installed by a certificate installer.

2. Please check whether there is a grounding wire in the power supply system before installation. If not, installers should refuse to installing and explain the safety principle to users.

3. To avoid electric shock or even death, the socket or terminal blocks for power supply to the air conditioner(include 277V and 115V and 208~230V series and the units that have LCDI power cord) must connect a Ground Fault Circuit Interrupter.

4.During installation, the wire connection must strictly follow the rule that the is zero line and fire line of the unit should be connected to the zero line and fire line in the power system. The connection in reverse is forbidden. Please be sure the ground wire is firmly connected otherwise it is possible to result in the electrical shock or death.

### RECOGNIZE THIS SYMBOL AS A SAFETY PRECAUTION

## **A** WARNING

THE MANUFACTURER WILL NOT BE RESPONSIBLE FOR ANY INJURY OR PROPERTY, DAMAGE ARISING FROM IMPROPER SERVICE OR SERVICE PROCEDURES. IF YOU INSTALL OR PERFORM SERVICE ON THIS UNIT, YOU ASSUME RESPONSIBILITY FOR ANY PERSONAL INJURY OR PROPERTY DAMAGE WHICH MAY RESULT, MANY JURISDICTIONS REQUIRE A LICENSE TO INSTALL OR SERVICE HEATING AND AIR CONDITIONING EQUIPMENT.

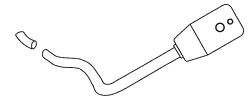
## 

### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT, FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

## **UNIT FEATURES**

• LCDI Cords-Underwriters Laboratories and the National Electric Code (NEC) now require power cords that sense current leakage and can open the electrical circuit to the unit on units rated at 250 volts or less. In the event that unit does not operate, check the reset button located on or near the head of the power cord as part of the normal troubleshooting procedure.

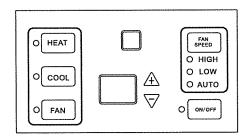


**LCDI** power Cord

• Automatic 3-minute compressor lockout-After the compressor cycles off, it will not restart for three minutes.

• Random restart delay-To help eliminate power surges after a power outage, the unit is equipped with a two to four minute random restart delay feature. Whenever the unit is plugged in with the master switch turned on and the mode switch set in the cool or heat mode, a random restart will occur. A random restart condition can be avoided by setting the mode switch in the fan only or off position before applying power to the unit.

 Indication LEDs-The control panel has LEDs that correspond to fan operation and to indicate unit status. The LEDs next to the selections ON/OFF, FAN, COOL, and HEAT indicate which operational mode is active.



• **Two-speed outdoor fan HIGH/LOW**-When outdoor ambient temperature becomes lower (for example, during the night), outdoor fan will operating in low speed, so to lower the noise and also more energy saving.

• Standard Physical Dimensions-The series PTAC is with the same dimensions 42" wide x 16" high x 13-3/4" deep

Replacement of older units is made easy.

• Weather-Protected Electrical Components-Vital electrical components are protected from the weather by locating them on the indoor side of the weather barrier.

• Microprocessor Controls-Microprocessor controls are programmed to interface with the temperature sensors to maximize comfort conditions for the room occupant and provide outstanding features.

Thermistors are used to sense small changes in temperature to give excellent room control and allow the microprocessor to monitor and react to changing conditions.

 Automatic Emergency Heat on Heat Pump Units-Automatically uses electric resistance heat

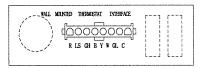
if the heat pump fails . • Fan Motors Permanently Lubricated-All units

have two fan motors for quiet operation and maximum operating efficiency. Motors are permanently lubricated to reduce

maintenance and totally enclosed to keep dirt and water out of the motor windings.

• Indoor Fan Speed Selections LOW /HIGH-Unit may be operated in low fan speed or high fan speed. Some speed may not be present based on unit capacities.

• LS Control(front-desk control)-The unit can be turned ON/OFF by front-desk control switch. The control wire, colored purple, located in the wall mounted thermostat interface (refer to Fig11 on page 7).



The control logic as below:

1.Turn ON unit: short circuit R and LS then release for one time within 5 seconds.

2.Turn OFF unit: short circuit R and LS then release twice within 5 seconds.

3.Force unit shut down one time: connect LS to R for over 5 seconds.

**NOTE**: After forced shut down, you can turn the unit ON again by the control panel.

## UNIQUE FEATURES OF DC-INVERTER PTAC/PTHP

This DC-Inverter PTAC/PTHP unit has many features that are different from those found on conventional PTAC units. The operator and service technician must be familiar with the features of this unit in order to properly operate and service the unit.

These innovative components combine to allow the DC-Inverter PTAC/PTHP to run at significantly higher efficiency than standard PTACs. The DC-Inverter PTAC/PTHP slows its compressor and fans to match the heating or cooling demands of the room it is in. This means fewer start-stops of the compressor and fans delivering a quieter more comfortable environment. Temperature control is more stable and dehumidification is more constant and thus more comfortable for the room occupants. Lab tests have shown that the DC-Inverter PTAC/PTHP uses 30 to 80% less energy than a standard PTAC in real installation conditions.

High-Performance Components. The heart of this unique PTAC/PTHP is a Direct Current (DC) Inverterbased high-efficiency variable-speed compressor manufactured by Mitsubishi, driven by a state-of-theart Integrated Power Management (IPM) system. The IPM contains a high-efficiency Power Factor Correction (PFC) module to deliver clean stable power to the DC compressor. Integral to all of this is a compressor driver chip manufactured by Fairchild, with proprietary software.

Intelligent Control. The CPU adjusts the compressor operating frequency/speed according to the cooling or heating demand as it relates to the room setpoint. For example, in cooling mode, as the unit brings the room temperature close to the thermostat set point, the unit slows the compressor and condenser fans to match and stay at the room setpoint. The ability of the unit to do this, makes the room temperature and humidity more stable, eliminates frequent compressor restarts, thereby making the room quieter and more comfortable for the occupants. **DC-Inverter System Safety Protections.** The following system controls are in place to ensure safe efficient operations of the DC-Inverter PTAC/PTHP. Please refer to the diagnostic codes and troubleshooting sections for further information:

A) Compressor Overheat Protection. As the compressor discharge temperature increases and approaches a pre-set regulation temperature, the compressor speed is reduced to 30 Hz to maintain a stable optimum operating temperature. In the event that the temperature continues to rise beyond a predetermined safety temperature, the compressor will be turned off.

B) Condenser Coil Overheat Protection in COOLING Mode. In COOLING MODE, as the condenser coil temperature increases and approaches a pre-set regulation temperature, the compressor speed is reduced to 30 Hz to maintain a stable optimum operating temperature. In the event that the temperature continues to rise beyond a predetermined safety temperature, the compressor will be turned off.

C) Evaporator Coil Overheat Protection in HEATPUMP Mode. In HEATPUMP MODE, as the evaporator coil temperature increases and approaches a pre-set regulation temperature, the compressor speed is reduced to 30 Hz to maintain a stable optimum operating temperature. In the event that the temperature continues to rise beyond a predetermined safety temperature, the compressor will be turned off. In this event, the backup electric heat will be turned on.

**D) Evaporator Cold Protection.** If the evaporator coil temperature drops to 1C for 5 minutes, the compressor and outdoor fan will be stopped, and the indoor fan will continue running. Note that NO Error Code is shown for this.

E) Temperature Sensor Fault Protection. If any temperature sensor malfunctions, the compressor and fans will stop, and an error code will be displayed.

F) Compressor Overcurrent Protection. If the compressor operating current exceeds pre-set safety levels, the compressor will be shut down.

**G)** Compressor Starting Fault Protection. If the compressor fails to start, it will attempt to start again at 3 minute intervals. If there are 4 failed attempts to start, the unit will shut down, and an error code will be displayed.

H) IPM Fault Protection. If IPM (integrated power management) system overheats, the unit willshut down, and an error code will be displayed.

I) Communication Fault Protection. If a communication failure occurs between the indoor and outdoor control sections for 2 minutes, the unit will shut down, and an error code will be displayed.

J) DC-BUS over-voltage/under-voltage Protection. If voltage to the DC-BUS is incorrect, the unit will be shut down, and an error code will be displayed.

**K) EEPROM Fault Protection.** If the EEPROM (reprogrammable memory) does not read properly, the unit will not operate, and an error code will be displayed.

**A** WARNING

HIGH VOLTAGE DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT, FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

### **UNIT ACCESSORIES**

This unit is designed for through-the-wall installation in new or existing buildings. To complete the installation of this PTAC, an insulated wall sleeve and an outdoor grille (either the stamped aluminum grille, or the architectural grille) are required.

The chassis and the cabinet front are shipped in one carton. Optional accessories to complete a particular installation are the following:

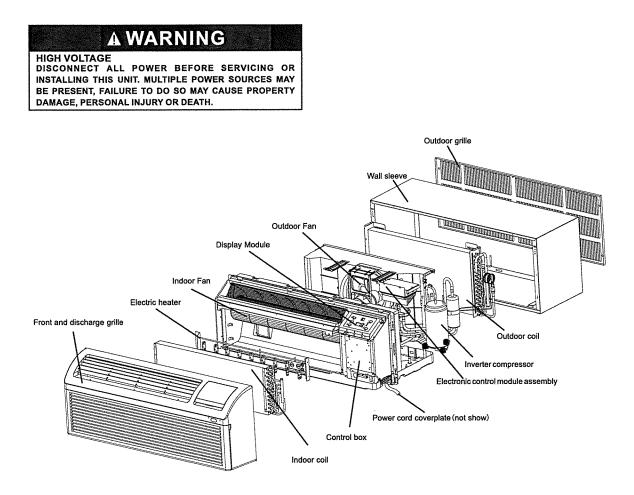
### **OPTIONAL ACCESSORIES**

Wall Sleeve Key Lock Kit Drain Kit Filter Wire Harness Kit Architectural Grille Stamped Louver Wireless IR Thermostat Electric And Non Electric Sub Base IR REMOTE CONTROLLER

**NOTE:** Consult sales literature for the appropriate voltage and amperage selections, if applicable.

## INSTALLATION INSTRUCTIONS

To ensure that the unit operates safely and efficiently, it must be installed, operated and maintained according to these installation and operating instructions and all local codes and ordinances or, in their absence, with the latest edition of the National Electric Code. The proper installation of this unit is described in the following sections. Following the steps in the order presented should ensure proper installation.



## **SLEEVE INSTALLATION**

### Wall sleeve location

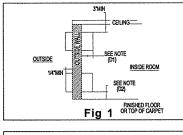
When making the wall opening, please observe the following requirements:

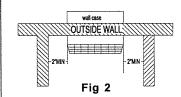
A) The air inlet and outlet should be unblocked and the air can be delivered to every corner of the room.

B) Install the unit in places that are away from heat sources or sources of flammable gases.

C) Do not install the unit in places that are subject to excessive dust or abundant debris.

D) There should be sufficient space around the unit to facilitate maintenance and repairs (refer to Figs 1 and 2).





### Chart 1

Dimensions	Recommended installation clearance	
D1	Projection of case into room-1/2"minimum up to1-3/4"maximum without use of electrical sub-base. Note: 2-3/8" minimum when sub-base is used.	
D2	Height above finished floor or top of carpet-1/2"minimum, 2" recommended without sub-base-3" minimum with sub-base.	

### **Preparation of the wall**

The sleeve should be installed during construction and lintels should be used to support the block above the wall sleeve. The sleeve can not support the load of bricks/ blocks.

For existing construction, wall opening must be created, the proper dimensions are necessary to avoid use of fillers or additional framing .The sleeve is modular in height and width(refer to Fig 3&Chart 2).

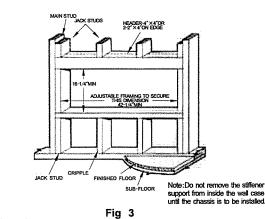


Chart 2

	minium finished opening dimensions		sleeve dimensions		ensions
	Height	width	height	width	depth
NO. 1	16-1/4"	42-1/2*	16″	42*	13-3/4″ (16″/18″/24″)
NO. 2	16-1/4"	42-1/4"			

NOTE: NO. 1 means using field supplied sleeve angles NO. 2 means not using field supplied sleeve angles

In order for condensate water to drain properly inside the unit, the sleeve must be installed properly:

· Level from right to left.

• A slight downward pitch from the indoor side to the out-door side as shown below (Fig 4).

• Fasten the wall sleeve (Fig 5).

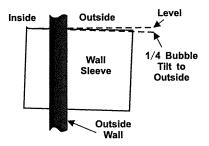
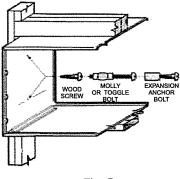


Fig 4 Proper Sleeve Tilt





### **OUTDOOR GRILLE**

An outside grille must be installed to direct air flow for proper unit operation and also protect the outdoor coil. The grille must be installed before installing the chassis.

When replacing an old chassis with an existing grille or using a specialized grille in a new installation, please check with after-sales engineer of supplier to determine if the new chassis should be used with the nonstandard specialized grille. An improper outdoor grille can decrease cooling or heating capacity, increase energy usage and shorten compressor life and possibly void the warranty.

**Flush Stamped Louver** 

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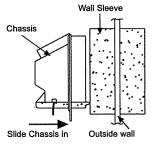


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### **CHASSIS INSTALLATION**

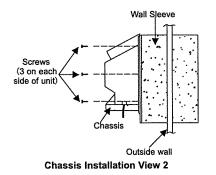
1. Remove the cabinet front from the chassis as described in Front Removal.

2. Insert the chassis into the wall sleeve.



Chassis Installation View 1

3. Slide the chassis into the wall sleeve until the chassis flanges contact the front edge of the wall sleeve.



4. Secure the chassis to the wall sleeve using three screws on each side of the chassis to ensure a proper seal between the chassis and the wall sleeve. The screws are supplied in a plastic bag.

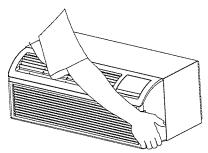
### **IMPORTANT NOTES:**

1. The unit is equipped with a rubber grommet mounted compressor. These grommets are factory set and require no adjustment.

2. Check the indoor and outdoor grilles for obstructions to air flow. The unit must be located where curtains, furniture, trees, or other objects do not block the air flow to and from the unit. If air is obstructed and/or deflected back into the unit, the air conditioner compressor may cycle on and off rapidly. This could damage the compressor or possibly void the warranty.

### **FRONT REMOVAL**

1. Grasp the cabinet front.



**Cabinet Front Removal View 1** 

2. Pull the bottom of the cabinet front away from the chassis until the retaining clips disengage.



3. Lift the cabinet front off the chassis. Reverse this procedure to reinstall the cabinet front

## WIRING

230~208V units are equipped with LCDI power cords and can open the electrical circuit to the unit. In the event the unit does not operate, check the reset button located on or near the head of the power cord as part of the normal troubleshooting procedure.

## **A** WARNING

### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES BE PRESENT, FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

DO NOT SERVICE THIS UNIT WITHOUT FIRST SHUTTING OFF THE POWER TO THE UNIT FROM THE CIRCUIT BREAKER AND/OR REMOVING THE UNIT CORD SET PLUG FROM THE WALL OUTLET.

## AWARNING

TO AVOID THE RISK OF PROPERTY DAMAGE, PERSONAL INJURY OR FIRE, USE ONLY COPPER CONDUCTORS.

## A WARNING

TO AVOID PROPERTY DAMAGE, PERSONAL INJURY OR DEATH DUE TO ELECTRICAL SHOCK, DO NOT USE AN EXTENSION CORD WITH THIS UNIT.

## **A** WARNING

TO AVOID THE RISK OF PROPERTY DAMAGE, PERSONAL INJURY OR FIRE DO NOT INSTALL WITH POWER CORD STRETCHED OR UNDER A STRAIN AS THIS MAY CREATE LOOSE PLUG/RECEPTACLE CONNECTION.

## **A** WARNING

TO AVOID THE RISK OF PERSONAL INJURY, WIRING TO THE UNIT MUST BE PROPERLY POLARIZED AND GROUNDED.

## A WARNING

THIS AIR CONDITIONER IS NOT MEANT TO PROVIDE UNATTENDED COOLING OR LIFE SUPPORT FOR PERSONS OR ANIMALS WHO ARE UNABLE REACT TO THE FAILURE OF THIS PRODUCT.

THE FAILURE OF AN UNATTENDED AIR CONDITIONER MAY RESULT IN EXTREME HEAT IN THE CONDITIONED SPACE CAUSING OVERHEATING OR DEATH OF PERSONS OR ANIMALS.

### **VOLTAGE MEASUREMENTS**

Once the unit is properly wired, measure the unit supply voltage. Voltage must fall within the voltage utilization range given in Chart 3.

Operating Voltage			
Unit Voltage	Voltage Utili	zation Range	
Rating	Minimum	Maximum	
230/208	197	253	

### Chart 3 - Operating Voltage



### Fig 6 Receptacles/Sub-bases

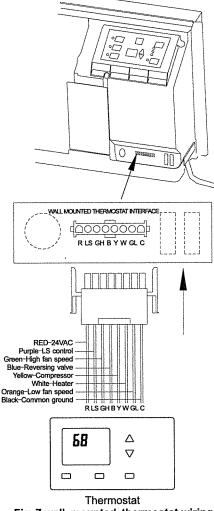


Fig 7 wall mounted thermostat wiring

NOTE: See the "Remote Thermostat Change" instructions before using the thermostat.

## **OPERATING INSTRUCTIONS**

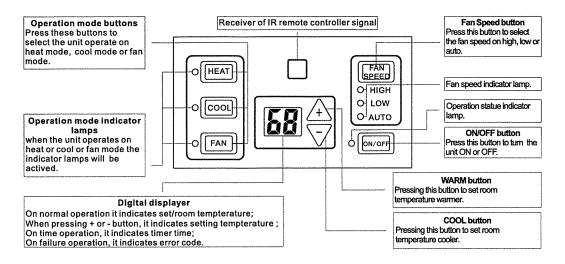


Fig 8 Use of unit mounted control panel

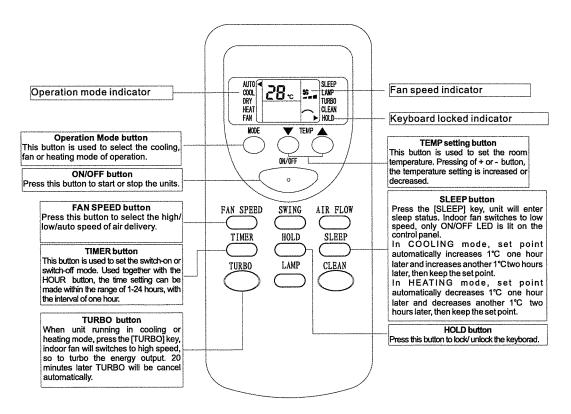


Fig 9 Use of optional hand held remote controller

# COOL/FAN/HEAT MODE OPERATION PROCEDURE:

### **Control panel:**

• Press the ON/OFF button.

• Press the HEAT/COOL/FAN button, select the operation mode: heat/cool/fan.

• Press + or - button, to set your desired temperature. The setting temperature range is 60-90°F(16-32°C).

• Press the FAN SPEED button, to set your desired air flow rate: high/low/auto.

### **Remote controller:**

• Press the ON/OFF button with the remote controller pointing toward the packaged terminal air conditioner.

• Press the MODE button, select the operation mode: cool/fan/heat.

• Press + or - button, to set your desired temperature. The setting temperature range is 61-88°F(16-31°C).

• Press the FAN SPEED button, to set your desired air flow rate:hig/ low/auto.

## TIMER PROCEDURE (Optional remote controller)

When cells are inserted, the present time is automatically set to AM 0:00.EX.:set to AM10:30.

- Open the back cover, push the CLK button .The time indicator is flickering and can set the present time.
- Press the HOUR button. (set to AM 10:00)

Press the MIN button.(set to 30)

• Press the CLK button again, and then close the back cover.

### **CHANGING DEFAULT SETTINGS**

Under OFF mode, hold [HEAT] and [FAN SPEED] two keys at the same time continuously for 5 seconds. This time display 'd0', indicates that system has entered the senior operation status.

[HEAT] key is used to switch parameter code and parameter value;

[+] or [-] keys are used to switch parameter code or set parameter value;

[ON/OFF]	key is used to save and exit settings.
----------	--

Parameter code	Function	Parameter value	Explanation
	Unit of	F	Fahrenheit(default)
d0	temperature	с	Celsius
	Operation way	Р	By control panel or IR remote thermostat (default)
d1	d1 selection	r	By 24V universal remote thermostat
d2	Top temperat- ure setting	d3 to 32°C/90°F	The minimum value is d2 (default 32°C/90°F)
d3	Bottom temp- erature setting	16°C/60°F to d2	The maximum value is d3 (default 16°C/90°F)

	Indoor tempera- ture calibration	-9°C to 9°C	If unit of temperature is changed, calibration should be done again.
		-9°F to 9°F	lfuse the default value, it can be ignored. (default 0°C/0°F)
d5	Temperature dis- play selection	0 or 1	1 indicates displaying room temp- erature, 0 for setting point (default 0)

Example: to set up the unit as "celcius", "wall thermostat control", temperature limits of 18°C to 30°C, and unit displaying "room temperature"; the following steps would be done:

Step1: hold [HEAT] and [FAN SPEED] two keys at the same time continuously for 5 seconds.

Display:'d0'

Step2: short press [HEAT] key.

Display:'F'

Step3:shortpress [+]or[-]key.

Display:'C' (setting d0 has finished)

Step4: short press [HEAT] key.

Display:'d0'

Step5:shortpress[+]key.

Display:'d1'

Step6:shortpress[HEAT]key.

Display:'P'

Step7:shortpress[+]or[-]key.

Display:'r' (setting d1 has finished)

Step8: short press [HEAT] key.

Display:'d1'

Step9:shortpress[+]key.

Display:'d2'

Step10: short press [HEAT] key.

Display:'32'

Step11:shortpress[-]keytwice.

Display:'30' (settingd2hasfinished)

Step12: short press [HEAT] key.

Display:'d2'

Step13: short press[+]key.

Display:'d3'

Step14: short press [HEAT] key.

Display:'16'

Step15: short press [+] key twice.

Display:'18' (settingd3hasfinished)

Setp16:shortpress[HEAT]key.

Display:'d3'

Step17:shortpress[+]key.

Display:'d4'

Setp18: short press [HEAT] key.

Display:'0'

Step19: short press [-] key. Display:'-1' (setting d4 has finished) Setp20: short press [HEAT] key. Display:'d4'

Step21: short press[+] key.

Display:'d5'

Step22: short press [HEAT] key.

Display:'0'

Step23: short press [+] or [-] key.

Display:'1' (setting d5 has finished)

Step24: short press [ON/OFF] key to save and exit settings.

## FUNCTION OF DIP SWITCHES

(putting to ON position makes the function active)



### #1 Reserved

**#2** Heat pump-It must match the module, do not change the default setting

**#3** Electric heater-It must match the module, do not change the default setting

### #4 Reserved

#5 Freeze protection-Default setting is ON.

When room temperature is lower than  $10^{\circ}C(50^{\circ}F)$  continuously for 3 minutes, unit (except the cooling only type) will start heating automatically. Only when room temperature reaches  $13^{\circ}C(55^{\circ}F)$  will heating be stopped.

If this switch is put to OFF position, it will be set as no freeze protection.

#6 Electric memory-Default setting is ON.

If the unit loses power during operation, when it is powered up again, all last settings will be remembered, and the operation will follow the last mode.

If this switch is put to OFF position, there will be no memory.

**#7** Fan CON/CYC for heating-Default setting is OFF(indoor fan cycles running).

In heating mode when compressor is OFF, indoor fan will be  $\ensuremath{\mathsf{OFF}}$  .

If this this switch is put to ON position, even when the compressor is OFF, the indoor fan will run continuously.

**#8** Fan CYC/CON for cooling- Default setting is OFF(indoor fan continuous running). In cooling mode when compressor is OFF, indoor fan will continuously run. If this switch is put to ON position, when compressor is OFF, indoor fan will be OFF.

### **VENTILATION CONTROL**

The ventilation control lever is located at the left side of unit, behind the front panel.

NOTE: The vent door shipping tape must be removed before using vent control lever. See Fig 10 and Fig11.

When set at "close", only the air inside the room is circulated and filtered;

When set at "open", some outdoor air will be drawn into the room, this will reduce heating or cooling efficiency.

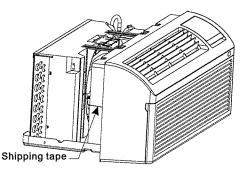


Fig 10 Shipping tape Location

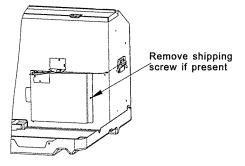


Fig 11 Shipping Screw Location

The vent control allows outside air to be drawn into the conditioned area. This outside air can provide ventilation when the blower is operating, but it will increase the heating or cooling load and operating costs.

To obtain access to the vent control:

1. Remove the cabinet front (see Front Removal).

2. Remove the shipping screw (if installed) from the vent door.

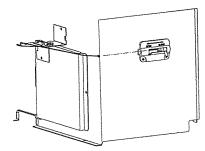
3. Remove the label (if present) from over the vent control lever on the left side of the chassis. Remove the vent door shipping screw.

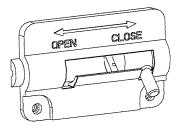
4. Rotate the vent control lever to either open or close the damper.

## A WARNING

### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES BE PRESENT, FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

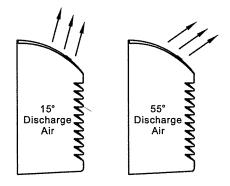




Vent door lever positions

### **AIR DISCHARGE GRILLE**

The discharge grille can be adjusted to expel air at either a 15° or 55° angle.



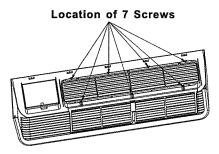
**Discharge Grille Orientation Options** 

Use the following procedure to change the angle of the discharge air flow:

- 1. Remove the front cabinet (see Front Removal).
- 2. Position the front so that the backside is accessible.

### **Discharge Air Flow**

3. Remove the seven (7) screws which secure the discharge air grille to the cabinet front.



### **Discharge Air Flow Grille Removal**

4. Rotate the grille 180° clockwise

5. Reinstall the screws securing the discharge air grille to the cabinet front. Reinstall the cabinet front on the unit.

## MAINTENANCE AND CLEANING

## 

HIGH VOLTAGE DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES BE PRESENT, FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

## MONTHLY MAINTENANCE AND CLEANING

### Intake Air Filters

To properly maintain the operational performance of your PTAC unit, it is extremely important that the inlet air filters be cleaned once per month or more often if operated in dusty or dirty locations or conditions. The intake air filters are constructed of durable polypropylene. The "air intake" air filters can be easily inserted into the cabinet front, using the filter guides. Before cleaning the intake filter, turn the unit off by setting the mode switch to the OFF position. Filter should be cleaned as required.

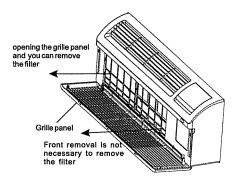
The following procedure is used to remove the intake filler:

1. Grasp each filter by its molded handle, located on the front edge of the front, below the discharge grill.

2. Pull the filter straight up and remove.

3. Clean filter with vacuum or with running water.

Reverse this procedure to reinstall the filter.



### Vent Screen

Before cleaning the vent screen, disconnect power to the unit by unplugging the power cord at the wall outlet or subbase, or disconnect power at the fuse box or circuit breaker. If unit is operated with vent door closed, the vent screen does not need

to be cleaned.

1. Remove the cabinet front as described in Front Removal.

2. Remove the six screws securing the chassis to the wall sleeve.

3. Slide the chassis out of the wall sleeve far enough so that the vent screen is accessible.

4. Clean the vent screen, slide the chassis back into the wall sleeve, secure it in place with six screws and reinstall the front cabinet.

### **Cabinet Front**

The cabinet front and discharge air grille can be cleaned with a water dampened cloth. Under no circumstances should hydrocarbon-based cleaners (e.g. acetone, benzene, naphtha gasoline, etc.) or ammonia based cleaners be used to clean the front or air grilles. Use care when cleaning the control area.

## YEARLY MAINTENANCE AND CLEANING

**NOTE:** Use a mild biodegradable detergent when cleaning the unit. Special care must be taken to protect the unit's control board and other electrical components from getting any water on them while cleaning. The use of harsh or caustic cleaning agents or materials such as bleach or coil cleaners that are not designed for PTAC products will cause damage or deterioration of the aluminum fin or coil material and is not recommended. Care must be taken not to bend the aluminum fin stock.

### **Routine scheduled Maintenance**

To achieve continuing top performance and high efficiency, establish a "once a year" cleaning/inspection schedule for the unit. Take the unit out of the sleeve and thoroughly clean and rinse. Be sure to include in the yearly cleaning the evaporator coil, and condenser coil, basepan, and drain passages.

Scheduled maintenance can be accomplished by either qualified local maintenance staff or by an authorized servicer. They must follow the instructions described in this manual.

### Adverse Operating Conditions Maintenance

Units operating in dusty or corrosive locations; i.e. dusty construction site or sea coast, must be cleaned more often. A minimum of four (4) times a year will maintain proper operational conditions and protect unit components.

### Wall sleeve

Clean the wall sleeve while cleaning the unit. The caulking around the sleeve should be checked to make sure that any potential air and water openings around the sleeve are properly sealed. The wall sleeve's level should also be rechecked. Proper leveling for most installations are a 1/4 bubble tilt to the outside and level from right to left. Contact your sales person for detailed maintenance or cleaning instructions.

#### 

DO NOT USE COMMERCIAL GRADE COIL CLEANERS. SOME OF THESE CLEANERS MAY CONTAIN ETHYLENE DIAMINE TETRACETIC ACID (EDTA) WHICH CAN SHORTEN THE LIFE OF THE CONDENSER COIL.

#### **Base pan and Condenser coil**

Before cleaning the base pan and condenser coil, turn OFF unit mode switch and disconnect power to the unit.

To disconnect power, either unplug the power cord at the wall outlet or subbase, or disconnect power at the fuse box or circuit breaker

1. Create a water tight seal by tightly covering the entire control panel area and fan motor with plastic. Creating this seal prevents water from entering the control area or the fan motor and damaging the unit.

2. Spray condenser coil and base pan down with water. Next spray a mild biodegradable detergent onto the condenser coil and base pan. Let set for five (5) minutes.

3. Rinse condenser coil and base pan with water again.

**NOTE:** Ensure water pressure is no higher than that of an ordinary garden hose and the water temperature no higher than 120°F.

4. Tilt the non-compressor side of the unit up no higher than 45 degrees and allow water to drain out the other side of the unit.

5. Remove excess water left in the base pan by wiping the base pan with a dry cloth.

6. Remove the water-tight seal from the motor and control panel area.

7. Reinstall unit back into wall sleeve.

8. Allow unit to dry for 24 hours before reapplying power. When power is reapplied test unit for proper operation.

9. Place a non-acidic algaecide in the base pan to inhibit bacteria growth. Ensure the algaecide is compatible with wet coil operation and is not corrosive to the coil.

## A CAUTION!

HIGH PRESSURE AND HIGH TEMPERATURE CLEANING IS NOT RECOMMENDED. DOING SO COULD DAMAGE THE ALUMINUM FIN STOCK

AND ELECTRICAL COMPONENT.

## **Clearance Check**

Clearances around the unit should also be checked to make sure that the intake air and discharge air paths have not become blocked or restricted. A minimum of eight inches clearance is needed from unit to furniture, beds, or other objects for proper operation. Restricted discharge or intake air will reduce the unit's operational performance. In severe airflow restrictions damage can occur to unit components such as the compressor, electric heater or fan motor.

# NORMAL OPERATING SOUNDS AND CONDITIONS

## Water trickling sounds

Water is picked up and distributed over the coil. This improves the efficiency and helps with water removal.

## Water dripping

Water will collect in the base pan during high humidity days. This can cause overflow and drip from the outside of the unit.

### **Air** sounds

The fan cycle switch sets the operational mode of the fan. In the ON position the fan will run continuously whenever power is applied in this mode. In the AUTO position, the fan will cycle on and off with the compressor or electric heater.

## **Starting delay**

You may notice a few minutes delay in the starting if you try to restart the unit too soon after turning it off or if you adjust the thermostat right after the compressor has shut off. This is due to a built-in delay to protect the compressor.

### **Buzzer Response**

The buzzer will chime "Di"(0.1 sec) as response when receiving the effective order from key pad control and remote control.

## **DIAGNOSTIC CODES & SOLUTIONS**

The Diagnostic Maintenance provides detailed information on PTAC control operation and operational status including present modes, failures, airflow restriction warnings, operating temperatures, and past failures.

Failure code	Content of defect	Solutions
F1	Communication failure between indoor unit and outdoor unit	Check the communication cables, make sure they are firmly connected. If the cables are broken, replace them
F2	Indoor ambient temperature sensor fault	Check the plug is firmly connected. If the sensor is broken, replace it.
F3	Indoor coil temperature sensor fault	Check the plug is firmly connected. If the sensor is broken, replace it.
F5	IPM protection, include heat sink over heat protection	Make sure indoor and outdoor units vents are not blocked, indoor fan and outdoor fan are running well and compressor will not overload. After removing any fault, power the unit on again for rest.
F6	Outdoor ambient temperature sensor fault	Check the plug is firmly connected. If the sensor is broken, replace it.
F7	Outdoor coil temperature sensor fault	Check the plug is firmly connected. If the sensor is broken, replace it.
F9	Compressor discharge temperature fault	Check the plug is firmly connected. If the sensor is broken, replace it.
FC	DC compressor starting failure or compressor driving fault	Check the DIP switches on the main board (3-position, in red color) are correct, it must match the wiring diagram. Make sure the compressor power wires are firmly connected
FH	Indoor EEPROM fault, including EEPROM communication fault or data verification error	Check the EEPROM chip is firmly plugged in. Restart unit
P1	Over heat at indoor coil protection in HEATING (overload in heating). Over heat at outdoor coil protection in COOLING (overload at cooling).	Make sure indoor and outdoor unit vents are not blocked and indoor fan and outdoor fan are both working well. Clear the air filter and the condenser after a long time use
P2	DC inverter module overheat, over current protection	Make sure indoor and outdoor unit vents are not blocked and indoor fan and outdoor fan are both working well. Check the DIP switch on the main board (3-position, in red color) is correct, it must match the wiring diagram. Make sure the compressor power wires are firmly connected
P4	Compressor discharge overheat protection (or compressor overheat)	Make sure indoor and outdoor unit vents are not blocked and indoor fan and outdoor fan are both working well. Check the DIP switch on the main board (3-position, in red color) is correct, it must match the wiring diagram.
P7	Over voltage or under voltage protection	Make sure the power supply is within the requirement (AC208/230V -15%+10%) .If power supply is OK, but sti not solved, replace the inverter IPM.

## TROUBLESHOOTING

POSSIBLE CAUSES	SOLUTIONS
UNIT DOES NOT START	•Check that plug is plugged securely in wall receptacle.
Unit may have become unplugged	Note :Plug has a test/reset button on it. Make sure that the
<ul> <li>Fuse may have blown</li> <li>Circuit breaker may have been tripped</li> </ul>	plug has not tripped.
Unit may be off or in wall thermostat mode.	Replace the fuse.
Check section on CHANGING DEFAULT SETTINGS to	Reset circuit breaker.
verify dipswitches are set properly.	•Turn unit on (bottom right button on keypad).
<ul> <li>Unit may be in a protection or diagnostic failure mode. See section on diagnostic codes.</li> </ul>	<b>Note</b> : If the unit turns on, the LED will be green. If the unit is off, the LED will be red. If there is no LED on, there is a problem with power or damage to the control.
DISPLAY HAS STRANGE NUMBERS/CHARACTERS ON IT	•The unit may be in a diagnostic condition. Check diagnostic codes checking Control section to determine if unit has had a failure.
	•The unit may be set for ° C (instead of ° F), see the
**************************************	CHANGING DEFAULT SETTINGS.
UNIT MAKING NOISES	•Clicking, gurgling and whooshing noises are normal during operation of unit.
UNIT NOT COOLING / HEATING ROOM	•Make sure that curtains, blinds or furniture are not restricting or
<ul> <li>Unit air discharge section is blocked</li> </ul>	<ul> <li>blocking unit airflow.</li> <li>Reset to a lower or higher temperature setting.</li> </ul>
<ul> <li>Temperature setting is not high or low enough</li> </ul>	•Remove and clean filters.
Note: Setpoint limits may not allow the unit to heat or	•Allow sufficient amount of time for unit to heat or cool the room.
cool the room to the temperature desired. Check section on dipswitch settings.	Start heating or cooling early before outdoor temperature, cooking heat or gatherings of people make room uncomfortable.
•Unit air filters are dirty.	•Close vent door.
<ul> <li>Room is excessively hot or cold when unit is started</li> </ul>	Check dipswitch settings for desired comfort.
•Vent door left open	Wait approximately 3 minutes for compressor to start
•Unit may be in a protection or diagnostic failure mode. Check section on Intelligent Self checking Control.	
•Compressor is in time delay. There is a protective time delay (approx . 3 minutes) on starting the compressor after a power outage(or restarting after it has been turned off ), to prevent tripping of the compressor overload.	
WATER DRIPPING OUTSIDE	•If a drain kit has not been installed, condensation run off during very hot and humid weather is normal. See Note 2. If a drain kit has been installed and is connected to a drain system, check gaskets and fittings around drain for leaks and plugs.
WATER DRIPPING INSIDE	•Wall sleeve must be installed level for proper drainage of
•Wall sleeve is not installed level	condensation. Check that installation is level and make any necessary adjustments.
ICE OR FROST FORMS ON INDOOR COIL	•When outdoor temperature is approximately 55°F
•Low outdoor temperature	(12.8°C) or below, frost may form on the indoor coil when unit is in Cooling mode. Switch unit to FAN operation until
•Dirty filters	ice or frost melts. •Remove and clean filters.
COMPRESSOR PROTECTION	•Random Compressor restartWhenever the unit is
•Power may have cycled, so compressor is in a restart protection.	plugged in, or power has been restarted, a random compressor restart will occur. After a power outage, the compressor will restart after approximately 3 minutes.
	•Compressor Protection — To prevent short cycling of the compressor, there is a random startup delay of 3 minutes and a minimum compressor run time of 3 minutes

